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## Chubb. Insured.

By Meghan Gentry, Business Development Manager, Chubb Personal Risk Services

On January 14, 2016, ACE Limited acquired The Chubb Corporation, creating a global insurance leader operating under the renowned Chubb name. The new Chubb has officially been named the world's largest publicly traded property and casualty insurer, but these changes haven't stopped the company from delivering exceptional property and casualty insurance products and services to businesses and individuals around the world. We at Chubb pride ourselves on protecting the emotional attachment that clients have to their assets. We understand that these assets have a value beyond dollars and cents and that in the event of a loss, you'll want more than just a check from your insurer. The new Chubb still guarantees that we'll do our best to make the damage go away, but in the event we can't, we'll rebuild or repair without hassles, headaches, or delays.

The new Chubb will continue to offer the Masterpiece contract for all new clients - a contract which has long been considered the gold standard for the affluent insured.<sup>1</sup> Offering coverage for homeowners, valuable articles, auto, liability and yacht, the new Chubb is committed to providing product offerings that best meet the needs of high net worth consumers.

One such product offering is Chubb's *Signature Suite*. This grouping of exclusive services can help clients live confidently and balance the risks and responsibilities that come with their unique lifestyles. Available to any legacy Chubb, ACE or Fireman's Fund policyholder paying \$15,000 or more in premium, this collection of services provides additional protection in the areas of personal security, staff management & collections management.

### **Personal Security:**

Teaming with The Ackerman Group LLC (AG), a premier consulting, investigative and crisis management firm, Chubb can help take preventative measures to protect you and your family from risks such as identity theft, kidnapping, home invasion, and more. AG will provide a complimentary vulnerability diagnostic to identify your personal security concerns and recommend ways to improve your protection. A security consultant will work with you to suggest personal and travel safety measures; assess phone and computer security; review architectural plans to determine the best solutions for home protection and discuss any cyber security risks and concerns you may have.

### **Staff Management:**

Chubb offers consultations for workplace incidents or concerns regarding household or family office staff through our

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*The product and eligibility may have been revised or discontinued since the original article was written. Review the Information page for each product on Big "I" Markets for current content and instructions.*



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relationship with workplace risk experts The McCalmon Group, Inc. We can connect you to experienced employment practices professionals to discuss issues such as recruiting, hiring, disciplining or terminating employees; managing immigration, medical leave and wage issues; and how to investigate employee wrongdoing. In addition to these services, you can get background investigations on your existing or prospective full-time and/or live-in employees at discounted rates through The Ackerman Group LLC.

#### **Collections Management:**

Chubb currently offers *Collectrium* as its preferred collection management software tool at a discounted rate. *Collectrium* is the easiest and most powerful way to self-manage any collection of art, jewelry or antiques. It works on any computer, smart phone or tablet and you can access your collections anywhere in the world with total privacy and security.

In addition to *Signature Suite*, Chubb has a few other complimentary offerings for clients of all premium thresholds. We provide referrals to a robust network of more than 3,000 independent, pre-qualified service providers - many of whom provide discounts to our customers. The Preferred Service Provider Network includes:

- Alarm and security companies
- Art warehousing, transportation, restoration specialists, conservators & appraisal providers
- Building contractors & specialty finish providers
- Home contents inventory professionals
- And more

Identity theft resolution and education assistance services are now available to all home and auto policyholders, including legacy Chubb, ACE and Fireman's Fund policyholders. Customers can contact IDT911 directly at 866-860-1761 or go to [www.chubbidtheft.com](http://www.chubbidtheft.com) for additional information.

Last but not least, Wildfire Defense Systems, Inc. will now provide response services to all customers who were enrolled in legacy Chubb, ACE or Fireman's Fund wildfire defense programs. They are already monitoring these locations and will automatically respond if a wildfire threatens the area.

For now, eligible Masterpiece and Texas Platinum policyholders can continue to enroll on [www.chubbwildfiredefense.com](http://www.chubbwildfiredefense.com). Legacy ACE and Fireman's Fund customers can enroll by completing and submitting an ACE authorization form.

When it comes to providing the best solution possible for your affluent clients, make sure they're Chubb insured.

Learn more by logging into [www.bigmarkets.com](http://www.bigmarkets.com).

Thank you for your continued support of Chubb Personal Risk Services.

1. New clients to Chubb will be written on Masterpiece paper while any legacy-Chubb policyholders will continue to renew on Masterpiece paper as well. Conversely, any legacy-ACE policyholders will continue to renew as expiring on their Platinum Portfolio contracts despite being under the umbrella of the new Chubb Corporation.