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SPECIAL FEATURE

E&O Happens Website Revamp Is Complete

The [E&O Happens website](#), a trove of risk management information available exclusively to Big "I" members and Swiss Re Corporate Solutions policyholders, has been redesigned and relaunched based on member input.

Visitors will now find not only clearly organized risk management content and dropdown menus, but also a new, broader search function, as well as improved accessibility for mobile users—all for the sake of an improved user experience.



[E&O Happens](#) provides Big "I" members with more than 700 pages of exclusive risk management information, accessible with a simple swipe on a smartphone or tablet.

Other website features include:

- Claims examples
- Risk management articles
- Big "I" Claims Advisor e-newsletter archives
- Sample disclaimers
- Sample customer letters
- Webinars and podcast archives

All insurance agency staff can use this valuable information to reduce their risk of errors & omissions claims. Access the website with your Big "I" username and password. For password assistance, visit the Big "I" [password recovery page](#).

If you're not a Swiss Re Corporate Solutions policyholder but are interested in learning more about the Big "I" Professional Liability program, visit www.iiaba.net/EOContact to learn more and receive a proposal.