



## Keep Abreast of National Flood Insurance Program Changes



"The sea never changes and its works, for all the talk of men, are wrapped in mystery."  
- Joseph Conrad

While the sea may never change, flood insurance through the National Flood Insurance Program does. Some of the change is aimed at providing a better customer experience for policyholders while other changes continue the implementation of the Biggert-Waters Flood Insurance Reform Act and the Homeowner Flood Insurance Affordability Act. A new series of short videos explains the key elements of changes to

the NFIP that are effective April 1, 2017.

This series is presented in three short video segments. Watch them all or just those you'd like to review. The series covers the following topics:

**Segment One:** Premiums and Surcharges

**Segment Two:** Newly Mapped Multiplier

**Segment Three:** Pre-FIRM Substantially Improved Buildings and Updates to the Community Rating System List

FEMA periodically issues [WYO Program Bulletins](#) related to legislative changes and clarifications to the NFIP Flood Insurance Manual. FEMA recently published [Bulletin w-17010 - October 1, 2017 Program Changes](#).

The NFIP also offers free online courses covering basic and advanced flood insurance topics through the FEMA Emergency Management Institute's Independent Study Program. Visit the NFIP Training pages for [agents](#) or [claims adjusters](#) for course details, or view this [list of NFIP courses](#) offered through the Independent Study Program.

We can't talk about flood without mentioning the Big "I" Flood program! Big "I" Flood and Selective's relationship helps deliver members an unparalleled flood program. Together, we offer agents several layers of support to meet any and all flood insurance needs. Get to know the Big "I" and Selective staff and get your flood questions answered. With personalized support, competitive commissions, and an easy-to-use quoting platform, it is an easy decision to start writing your flood business through the Big "I" Flood-Selective partnership today. Learn more at [www.iiaba.net/Flood](http://www.iiaba.net/Flood).