

REMOTE WORKFORCE:

Implementing a Healthy, Secure Environment

This session

- **Please submit Qs using the ‘Chat’ function in GTW.**
- **Monitored by staff, will respond**



Presented By:

NetGen Data Security Consulting



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The NetGen Team

MEET OUR TEAM



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Working From Home

- **Not to be confused with remote workers**
- **25% of global workforce**
- **The Current Pandemic**
- **Insurance Agencies**
- **What Happens Now?**



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Communication

- **Regular Meetings: When and how?**
- **Video? Audio? Both?**
- **All Employees**
- **Interaction**
- **Encouragement**
- **Emotional Support**



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Compliance

AGENCY CYBER GUIDE 2.0

Agents Council for Technology
Agency Cyber Guide 2.0
Tools for Compliance and Protection in
today's world of Data Breach
and Cybercrime
Updated March, 2019



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Policies and Procedures

- **GLBA Security Guidelines**
- **Safeguards Rule**
- **Passwords**
- **Documented In Writing**
- **Front End Scanning**
- **Remote Work Agreement**



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Remote Work Agreement

- **Not to be confused with an Employee Confidentiality Agreement**
- **Networking and Technology**
- **Back Up of Data**
- **Equipment and Support**
- **Physical Safeguards – Home Office**
- **Insurance**



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Security

- **Hackers/Cyber Criminals**
- **Con Artists**
- **Security Audits**
- **Designated Computer**
- **Securing the Remote Location**
 - **Secure Wi-Fi - VPN**
 - **Cameras and Audio**



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Q & A

- **We have a few questions so far....**

Is there a template that we can use for the remote work agreement...

Just curious, where can we find help in becoming compliant with GLB?

Our agency does not do front end scanning yet, how does that...



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Thank You

**For more information on NETGEN products
and services, you can reach us at:**

bill@netgendatasecurity.com

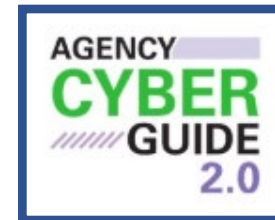
Security & Cyber



Resources:

- Agency Cyber Guide

[Independentagent.com/ACTCyber](https://independentagent.com/ACTCyber)



- Written Information Security Plan template (*requires Big 'I' ID/password*)

[Independentagent.com/ACTCyberPolicy](https://independentagent.com/ACTCyberPolicy)

[Independentagent.com/ACT](https://independentagent.com/ACT)

Additional Cyber Resources Referenced during Webinar:



Preventing Losses Due to Growing Cyber Crime:

<https://www.insurancejournal.com/news/national/2020/04/15/564826.htm/?comments>

Watch Out for Virus – Tied Cyber Attacks:

<https://www.insurancejournal.com/news/national/2020/03/17/561276.htm>

Coronavirus Work-from-Home Response May Expand Cyber Risk:

<https://www.insurancejournal.com/news/national/2020/03/13/561054.htm>

Employers Beware: Working from Home Creates New Cyber Risks:

<https://www.insurancejournal.com/news/national/2020/03/19/561702.htm>

How Agencies can manage employees working from home during coronavirus crisis:

<https://www.insurancejournal.com/news/national/2020/04/08/563644.htm?print>

Thank you

- On Demand – available Tuesday, May 12

Independentagent.com/ACT

