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## Big "I" Risk Management Resource Roundup

As a Big "I" member, you can secure professional liability insurance for your agency through the Big "I" Professional Liability program. Many Big "I" Markets agents do just that! We insure approximately 2/3 of Big "I" member agencies.

That's why the Big "I" Markets staff wanted to take a moment to share this risk management resource round up with you. Swiss Re Corporate Solutions and Big "I" Professional Liability work hard to ensure the most cutting-edge risk management information is available to policyholders. Please review the links below to see what is offered.

If you're not yet part of our program, your dedicated state program manager would be happy to offer you a proposal. [Contact your state association or request a premium estimate today.](#)



### Big "I" Risk Management Website - E&O Happens

This web site is our marquee risk management tool for members. It contains comprehensive information and tools such as: the common mistakes that cause E&O claims, real-life case studies for learning, best practice tips, sample disclaimers, procedures and client letters, operational self-assessments, E&O-related articles, and more. Visit [www.iiaba.net/EOhappens](http://www.iiaba.net/EOhappens) to login. (FREE)



### Big "I" Virtual Risk Consultant ("VRC")

*Powered By Rough Notes*

The VRC is a web-based resource providing comprehensive tools such as industry specific client risk exposure questionnaires and checklists. VRC helps agents better understand the coverage needs of customers, helping to reduce the risk of E&O claims from failure to offer. Visit [www.iiaba.net/VRC](http://www.iiaba.net/VRC) to learn more. (Fee-based)



### E&O Claims Advisor Newsletter

Published monthly and emailed to agency staff, this newsletter provides valuable information on agency E&O trends and hot topics. (FREE)

*The product and eligibility may have been revised or discontinued since the original article was written. Review the Information page for each product on Big "I" Markets for current content and instructions.*



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### Risk Management Webinars

These quarterly webinars address emerging E&O risk management topics. Less than an hour in length and perfect for all agency staff, the webinars include detailed discussion from industry experts on reducing exposure to E&O claims. View past webinars online anytime at [www.iiaba.net/EOhappens](http://www.iiaba.net/EOhappens). (FREE)



### Agency E&O Seminar

This seminar is the basic foundation of agency E&O risk management and is an excellent way to introduce agency E&O risk management to agency personnel. Agencies with the requisite number of staff attending may qualify for a 10% premium credit and may also qualify for CE credits providing a double benefit. (Fee-based)

### In-house E&O Seminar

For larger agencies an in-house seminar can be a good value as it reduces travel and tuition costs. An instructor visits your office and leads a full or half-day seminar for all agency staff. Completion may qualify for a 10% premium credit. These seminars can be very beneficial in creating an awareness and building a culture of E&O risk management. (Fee-based)



### Agency Operational Improvement Review

A review of your agency operations is available. Voluntary completion of this review may qualify you for a **10% E&O premium credit good for five years on the next renewal**. (Fee-based) Keep ahead of the curve - visit [www.iiaba.net/EOhappens](http://www.iiaba.net/EOhappens) to stay plugged in with Big "I" Professional Liability risk management!