



www.bigimarkets.com

[Forget Password?](#)

[BIM Help Desk](#)

[TFT Archives](#)

Help Is Just No Clicks Away



Have you ever called a Help Desk and they tell you the information you want is buried on their website only 20 clicks away hidden under some obscure heading? You just want to do an address change and finding the instructions requires jumping through multiple flaming hoops. Fortunately, no clicking is required for **Auto & Home Standard Markets!**

The Auto & Home Standard Markets is designed to be a self-service program once the policy has been quoted and issued as new business. All policies are placed into the carrier's service center which allows you, or your insured, to work directly with the carrier-eliminating any need to wait for a response from Big "I" Markets underwriters. You can contact the service center to make policy changes, cancel a policy, request policy documents, billing, renewals, or other general inquiries.

MetLife Auto and Home

Policyholder Service, Billing Inquires and Agent Support Phone Number: 1-800-255-0332

Safeco

Safeco Gold Support: 866-272-3326 (Agency Line - Agency code:612122) or 866-472-3326 (Policyholder line)

Travelers

Travelers Customer Care Center Phone Number: 1-877-872-8737

Travelers Billing Inquires Phone Number: 1-800-842-8574

For more information on Auto & Home Standard Markets please log in to www.bigimarkets.com.